

TURTLE MOUNTAIN BAND OF CHIPPEWA  
**TURTLE MOUNTAIN WASTE MANAGEMENT**  
PO BOX 900 BELCOURT, ND 58316 OFFICE PHONE: 701-244-0095

## COLLECTION SERVICE AGREEMENT

CUSTOMER NAME (PRINT)

PHONE

SERVICE ADDRESS (PHYSICAL)

CITY

STATE

ZIP

DISTRICT

MAILING ADDRESS - IF DIFFERENT THAN SERVICE ADDRESS

HOUSEHOLD SIZE

EMAIL ADDRESS

WOULD YOU LIKE  
YOUR INVOICE  
EMAILED?  
(FOR ONLINE  
PAYMENTS)

BY SIGNING I CERTIFY THAT I HAVE READ AND AGREE TO THE TERMS LISTED WITHIN THIS AGREEMENT

x

x

CUSTOMER SIGNATURE

DATE

### OFFICE USE ONLY

CONTAINER SIZE

SERIAL NUMBER

PRICE

CUSTOMER ACCOUNT NUMBER

NOTES

## Collection Schedule

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Normal collections are made once weekly. Exceptions to this are legal holidays, which are **New Years Day, Easter, Memorial Day, Labor Day, Independence Day, Thanksgiving Day, Christmas Day, Tribal Holidays** and on days when severe weather conditions prohibit collections. Holiday collections will be made one day later for the entire week. For example, if the holiday is on Monday, it will be on Tuesday. **PLEASE HAVE TRASH OUT BY 5:00 AM ON YOUR PICK-UP DAY.**

## Billing, Rates, and Charges

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Bills are due by the 5<sup>th</sup> of each month. Payment must be made in advance. Tote will be picked up after 90 days of no payment. We do not accept deductions from bills unless they have been previously arranged by the collector and the customer. We will provide a 30-day written notice in the event of a rate increase and it will become effective as of the date stated in your notification. Invoices will be adjusted for the increase even if prepayment has been made at the previous rate. Following is a list of our standard fees and charges: \$20 fee for all returned checks, no fee for a damaged tote exchange unless caused by customer neglect, \$\_\_\_\_\_ fee for trash tote delivery to new customers, \$62 charge to cover our lost property if our equipment is not able to be recovered upon cancellation of service. Rates are based on Public Utilities Customers already paying \$9.50 per month. Garbage collection rates will be adjusted accordingly if you are not a Public Utilities Customer.

## Collectible Refuse

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All refuse generated from normal household operations that are non-hazardous putrescible and non-putrescible solid waste materials generated by Customer or at Customer's Service Address such as: fruit or vegetable food waste which has been drained and wrapped to prevent leaking, paper, cardboard, plastic, glass, and metal containers that are less than 5-gallon capacity.

## Special Collections

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The following items are not acceptable for removal at regular collections: major appliances such as refrigerators, stoves, water heaters, dryer, washing machines, rugs, furniture, large toys, building fixtures such as bath tubs, sinks, toilets, shower stalls, and construction material. **SPECIAL COLLECTIONS MUST BE ARRANGED IN ADVANCE. THERE WILL BE AN ADDITIONAL CHARGE FOR THIS SERVICE.**

## Refuse Containers

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Refuse must be placed in containers obtained from Turtle Mountain Solid Waste. There will be a fee for any container in need of repair or replacement due to negligence or misuse. These totes, dumpsters, and roll off containers are the property of Turtle Mountain Solid Waste and are provided to our customers for the duration of service. **WE ARE NOT RESPONSIBLE FOR ANY ARTICLES LEFT ON OR NEAR TRASH CANS. ALSO, CUSTOMER ACKNOWLEDGES THAT TURTLE MOUNTAIN SOLID WASTE SHALL NOT BE LIABLE FOR ANY DAMAGES TO PAVEMENT OR ASPHALT OF DRIVEWAY DUE TO TRUCK USAGE.**

## **Non-Collectible Refuse**

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At no time will we collect the following: DIRT, ROCKS, SOD, water logged refuse, large tree stumps, partially burned fireplace logs, HOT ASHES, poisons, acids, caustics, gasoline, oil and other inflammable items, explosives, ammunition, televisions, dead animals, human and animal feces, paint or any acceptable refuse that is not placed in an approved container, tied or bundled.

## **Point of Collection**

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Collections will be made from the curb or from a point that is easily accessible from the main road. No collections will be made from enclosures such as garages, porches, or when animals prevent the collectors from reaching the refuse. After more than 3 inches of snowfall, refuse must be placed in an area that has been cleared of snow or to the side of the road. If customer has documentation from a physician that states they are physically unable to move the tote to point of collection, accommodations may be made.

## **Termination of Services**

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IT IS THE CUSTOMER'S RESPONSIBILITY TO NOTIFY TURTLE MOUNTAIN SOLID WASTE IN WRITING 30 DAYS PRIOR TO DISCONTINUING SERVICE. NON-PAYMENT OF BILLS, CUSTOMER NOT PUTTING OUT GARBAGE, OR CUSTOMER INFORMING THEIR DRIVER DOES NOT CONSTITUTE DISCONTINUANCE OF SERVICE.

<p>If you have any questions, please feel free to call the Turtle Mountain Waste Management office at (701) 244-0095.</p>
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