

Turtle Mountain FDPIR/Commodity Warehouse Program

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The Turtle Mountain FDPIR/Commodity Warehouse Program will continue to provide services for the Food Distribution Programs participants during the current Public Health Emergency. The following information provided will be the standards and protocol for the daily operations:

- ❖ The staff will be working regularly scheduled hours, as follows:
 - Monday and Wednesday from 7:30 a.m. to 5: 30 p.m.
 - Tuesday and Thursday from 7:30 a.m. to 4:30 p.m.
 - Friday from 7:30 a.m. to 11:30 a.m.
 - *Closed for lunch Monday thru Thursday from 12:30 p.m. to 1:00 p.m.
 - **As standard practice, orders will not be taken 15 minutes prior to closing.
- ❖ We have limited public access due to the health concerns and safety of the staff and the public.
- ❖ As a result of the current safety measures the primary procedure to fill orders is as follows:
 - The staff members will be taking participant(s) names, SS#, phone numbers on a log sheet at the front entrance of the building. At this time, the participant(s) will be provided a grocery list of the current available products. Once completed, the participant(s) will return the grocery list back to the staff and the order will be filled according to the name (s) on the log sheet.
- ❖ Certifications are now being offered on a daily basis utilizing the above protocol.
- ❖ Telephone orders will be the secondary procedure, considering staff availability and workload.
- ❖ When available, security is provided by the tribal government. In addition, surveillance is being utilized inside and outside of the building.
- ❖ Any necessary updates will be publicly announced on KEYA radio.
- ❖ If you should have any questions, please use the above contact information.

